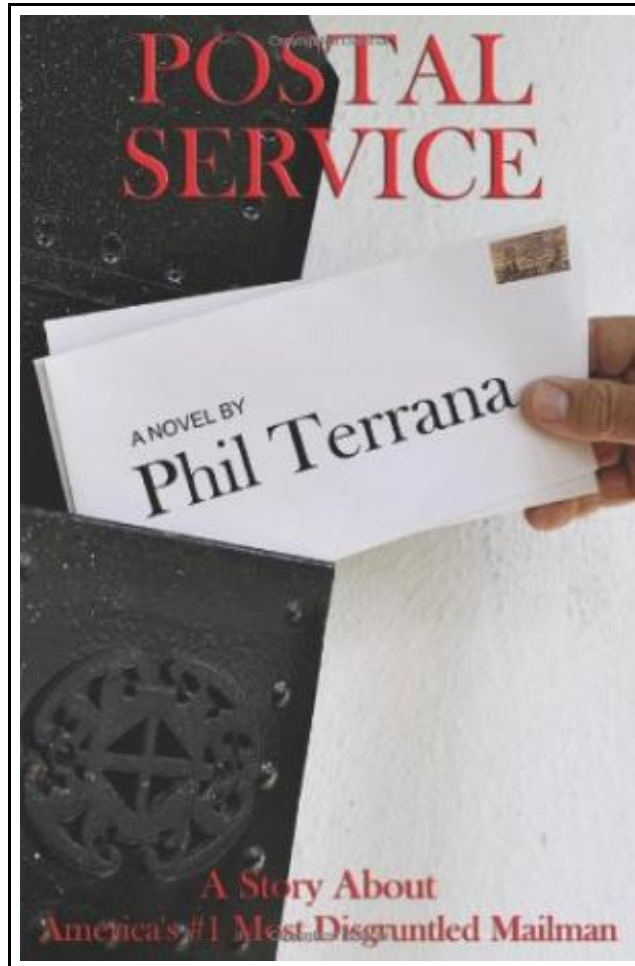


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Outskirts Press, United States, 2009. Paperback. Book Condition: New. 213 x 140 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.This is a story about Henry Johnson, an American worker, a letter carrier. Henry Johnson didn't want to be an accountant, an engineer or a salesman. He didn't want to work in a factory. He knew what he didn't want but he didn't know what he did want. Then he was hired by the Postal Service to be a letter carrier and he knew that this was what he wanted. The Postal Service was always telling its workers what was important to them—things like safety, no discrimination, high standards and good employer/employee relations. These were number one concerns for an organization that had a somewhat murky past as the Post Office but was looking hopefully to the future as the Postal Service. These things were also important to Henry. But Henry soon learned that if everything is number one then nothing is number one. What was important one week was hopelessly abandoned the next week. The Postal Service had countless plans. What Henry learned though was that it didn't have a clue. What Henry discovered in the course of a long career was that bad managers were not few and far between. They were everywhere. And at one time or another he tangled with all of them—the Baltimore Cowboy, the fast track postmaster, and countless anonymous creators of unattainable goals. He saw incompetence at every level of the management food chain but it was the managers and supervisors that he dealt with daily in his own station that drove him crazy. Henry did his job and did it well, only to find that that wasn't good enough. In addition to rain,...



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